

RTTUZYUW RUEAMTC0432 0101920-UUUU--RUERSHA.
ZNR UUUUU
R 081926Z JAN 01
FM CDRMTMC ALEXANDRIA VA//MTPP-HQ//
TO AIG 7591
AIG 7593
AIG 7595
AIG 7596
AIG 12481
RUEAIAA/ESC AV FIELD OFFICE M ALICE SPRINGS NT AS//TO//
RUF DNLU/CDRUSAREUR DCSLOG HEIDELBERG GE//AEAGD-TC//
RHMFIUU/CDRUSAREUR DCSLOG HEIDELBERG GE//AEAGD-TC//
RUEHLI/CINCUSNAVEUR DET CINCSOUTHLANT SUPPCMP LISBON PO//ITO//
RUFTVFA/513ACW RAF MILDENHALL UK//LGTH//
RCCBFMA/4722SPTS CFB NORTH BAY ON CAN//LGTT//
RUCKMEA/MCAS BEAUFORT SC//S4TMO//
RHMFIUU/MCAS BEAUFORT SC//S4TMO//
RUEADWD/HQDA WASHINGTON DC//DALO-TSP-PP//
RULSAMX/COMNAVSUPSYSCOM MECHANICSBURG PA//442//
RUEACMC/CMC WASHINGTON DC//LFT-4//
RHMFIUU/CMC WASHINGTON DC//LFT-4//
RUCXGRD/COGARD WASHINGTON DC//G-WPM-2/GLCL//
RUEAHQA/HQ USAF WASHINGTON DC//ILTT//
RUEAMTC/CDRMTMC ALEXANDRIA VA//MTIM-TP//
RHMFIUU/CDRMTMC ALEXANDRIA VA//MTIM-TP//
RUEASCO/CDR599THTRANS GP TML WHEELER AAF HI
RHMFIUU/CDR599THTRANS GP TML WHEELER AAF HI
RUFGTCC/DIRMTMC598THTRANS GP VAIHINGEN GE
INFO RUERJFA/CVSARCS OTJAG FT GEORGE G MEADE MD//JACS//
RULSADO/NAVY JAG WASHINGTON DC//NJAG14C//
RUEACMC/CMC WASHINGTON DC//CODEMHP-40//
RHMFIUU/CMC WASHINGTON DC//CODEMHP-40//
RUSAPUA/GSA FSS CENTRAL OFFICE ARLINGTON VA
RUEAHQA/HQUSAF JAG WASHINGTON DC//AFLSA/TACC//
RUDIDFM/DFAS OPLOC NORFOK VA//FTA//
RUEAMTC/CDRMTMC ALEXANDRIA VA
RHMFIUU/CDRMTMC ALEXANDRIA VA

BT

UNCLAS

PASS TO ALL PERSONAL PROPERTY SHIPPING OFFICES WORLDWIDE

SUBJECT: FULL SERVICE MOVING PROJECT

1. ON 5 JANUARY 2001, MINOT AIR FORCE BASE WILL BE THE FIRST OF TWENTY THREE DEPARTMENT OF DEFENSE AND COAST GUARD INSTALLATIONS TO RECEIVE HOUSEHOLD GOODS SHIPMENT PROCESSES IMPLEMENTED UNDER DOD'S FULL SERVICE MOVING PROJECT (FSMP). THIS PILOT PROJECT IS A PARTNERSHIP BETWEEN THE OFFICE OF THE SECRETARY OF DEFENSE, THE MILITARY SERVICES, THE UNITED STATES COAST GUARD, UNITED STATES TRANSPORTATION COMMAND, UNITED STATES ARMY COMMUNICATIONS ELECTRONICS COMMAND ACQUISITION CENTER, HOUSEHOLD GOODS MOVING AND RELOCATION MANAGEMENT INDUSTRIES.
2. THE REMAINING 22 INSTALLATIONS WILL IMPLEMENT ON 8 JANUARY 2001:

A. FORT BELVOIR, VA
B. FORT BENNING, GA
C. FORT GORDON, GA
D. FORT MCPHERSON, GA
E. FORT MEADE, MD
F. FORT STEWART, GA (INCLUDING HUNTER ARMY AIRFIELD)
G. USASCAF (PENTAGON) ARLINGTON, VA
H. WALTER REED ARMY MEDICAL CENTER, WASHINGTON, DC
I. NAVAL SECURITY GROUP ACTIVITY, SUGAR GROVE, WV
J. NAVAL DISTRICT WASHINGTON, ANACOSTIA ANNEX
K. NAVAL SURFACE WARFARE CENTER, DAHLGREN, VA
L. NAVY SUPPLY CORPS SCHOOL, ATHENS, GA
M. UNITED STATES NAVAL ACADEMY, MD
N. HENDERSON HALL, ARLINGTON, VA
O. MARINE CORPS BASE, QUANTICO, VA
P. MARINE CORPS LOGISTICS BASE, ALBANY, GA
Q. ANDREWS AIR FORCE BASE, MD
R. BOLLING AIR FORCE BASE, WASHINGTON, DC
S. MOODY AIR FORCE BASE, GA
T. COAST GUARD HEADQUARTERS SUPPORT COMMAND, WASHINGTON, DC
U. UNITED STATES COAST GUARD ENGINEERING LOGISTICS CENTER,
BALTIMORE, MD

3. DOD HAS CONTRACTED WITH SEVEN MOVE MANAGEMENT COMPANIES TO PROVIDE MOVE MANAGEMENT AND RELOCATION SERVICES:

A. ALLIED VAN LINES
B. THE ASSOCIATES
C. CENDANT MOBILITY
D. INTERSTATE RELOCATION SERVICES, INC
E. PARSIFAL CORPORATION
F. THE PASHA GROUP
G. THE SUDDATH COMPANY

4. THE MOVE MANAGEMENT COMPANIES AND THEIR ASSOCIATES PROVIDE A SINGLE POINT OF CONTACT FOR SERVICE MEMBERS THROUGHOUT THE MOVING PROCESS FOR THOSE SHIPMENTS INCLUDED IN THE FSMP PILOT. OTHER FEATURES OF FSMP INCLUDE:

A. CUSTOMER SATISFACTION SURVEYS
B. GUARANTEED ARRIVAL WITHIN A TWO-HOUR WINDOW FOR PACKING, PICK-UP, AND DELIVERY
C. TOLL-FREE TELEPHONE NUMBER FOR SERVICE MEMBERS TO CONTACT MOVE MANAGERS
D. BINDING ESTIMATES TO ALERT MEMBERS IF THEY ARE SUBJECT TO EXCESS COSTS AND THE ESTIMATE OF THOSE EXCESS COSTS BASED ON ORIGIN SERVICES.
E. FULL REPLACEMENT VALUE PROTECTION
F. FORTY-FIVE DAY CLAIM SETTLEMENT FOR THE SERVICE MEMBER

5. DOD ALSO SIGNED ONE HUNDRED NINETY-ONE TRANSPORTATION PROVIDER AGREEMENTS TO PROVIDE TRANSPORTATION SERVICES DURING THE FSMP PILOT.

6. RELEASE OF THIS INFORMATION HAS SERVICES CONCURRENCE. A MORE DETAILED MESSAGE WILL BE FORTHCOMING. THIS MESSAGE WILL ALSO BE POSTED ON THE FSMP WEBSITE: WWW.DODFSMP.COM

7. POC: MR. CULLEN HUTCHINSON, PROJECT MANAGER, DSN: 4269456,
COML: (703) 696-9456, FAX COML: (703) 696-9478.